eSkills
Use. Share. Create.

Digital Literacy for Newcomers

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Language Training Centre, RRC Polytech

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Service Delivery Improvement (SDI)

In person Lab Instruction

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Asynchronous, Facilitated with Learners' devices

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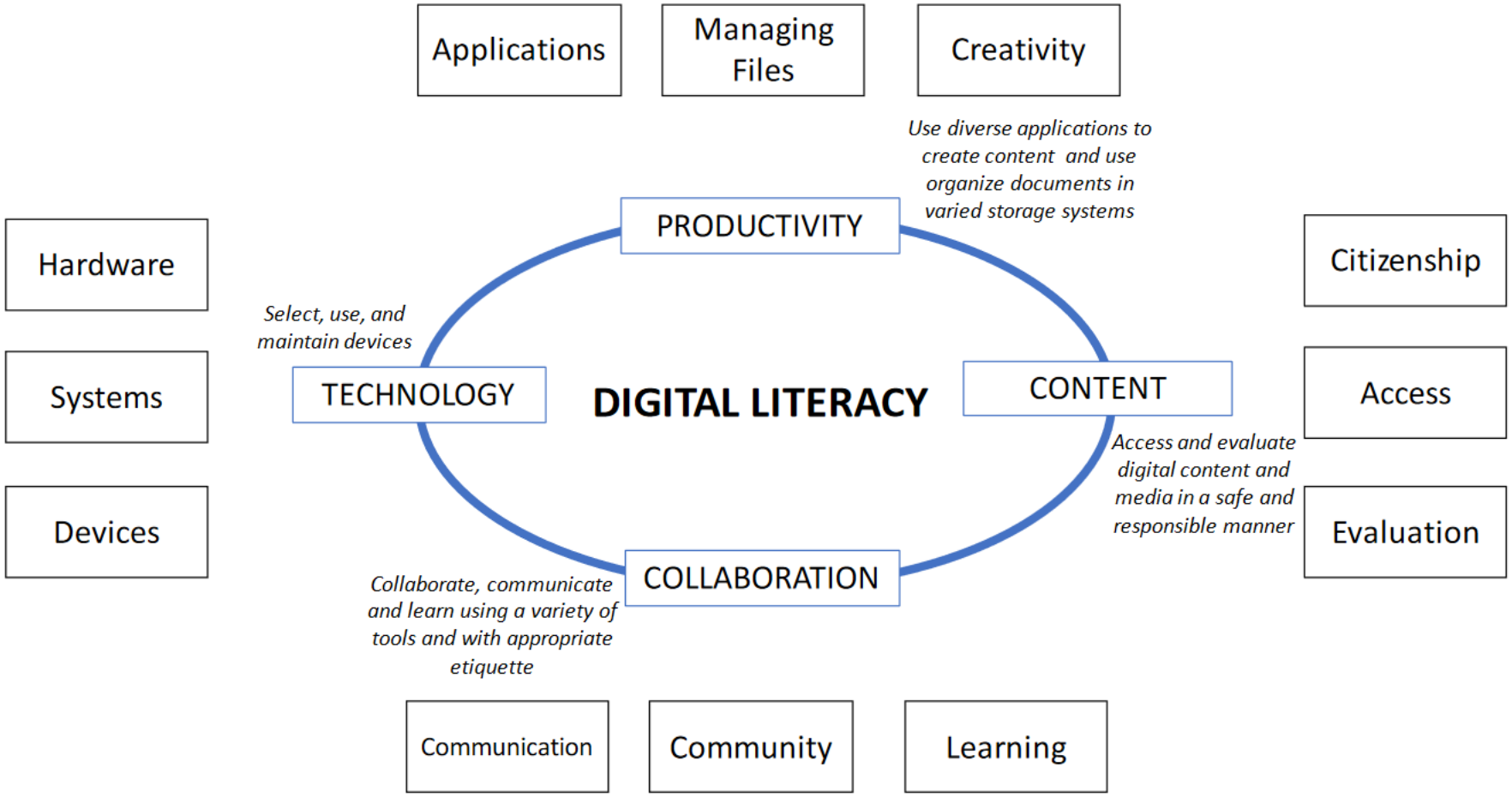

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Competency Framework

Overview of the competencies (modules) and sub-competencies (units)

USE

Technology
Basic computer operations
Mouse control and keyboarding

Productivity
Accessing applications
Accessing files

Content
Digital security
Navigating the internet safely

Collaboration
Using email

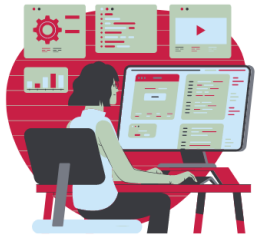
SHARE

Technology
Basic computer settings
Mouse control and keyboarding

Productivity
Essential applications
Managing files

Content
Digital Productivity
Navigating the internet

Collaboration
Email operations
Email etiquette
Online transactions



CREATE

Technology
Advanced computer settings
Mouse control and keyboarding

Productivity
Creating with applications
More ways to manage files

Content
Digital Citizenship
Research on the internet

Collaboration
Professional email operations
Advanced email etiquette
Online interactions

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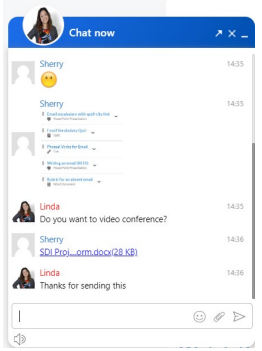
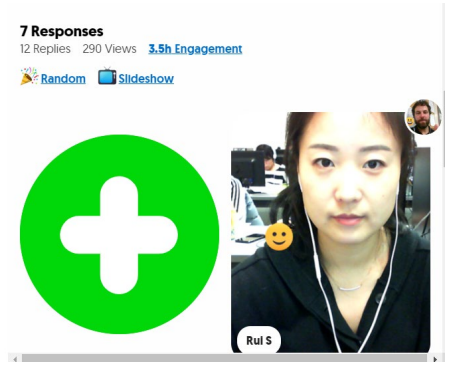
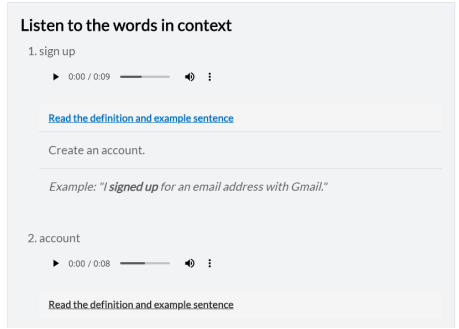
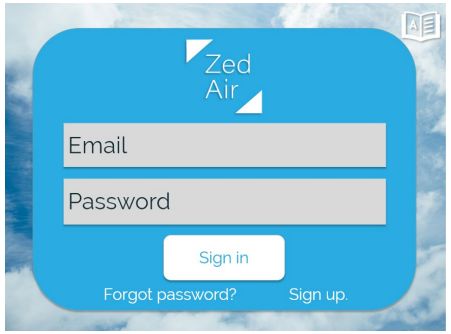
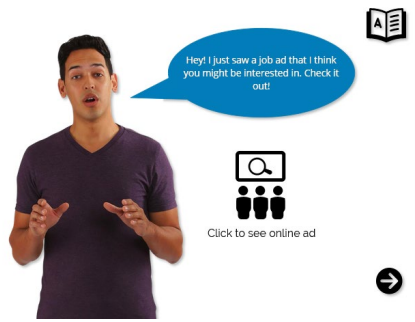
INTERACTIVE
IMMERSIVE
AUTHENTIC











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Sample Simulation

Real-world task without real-world consequences

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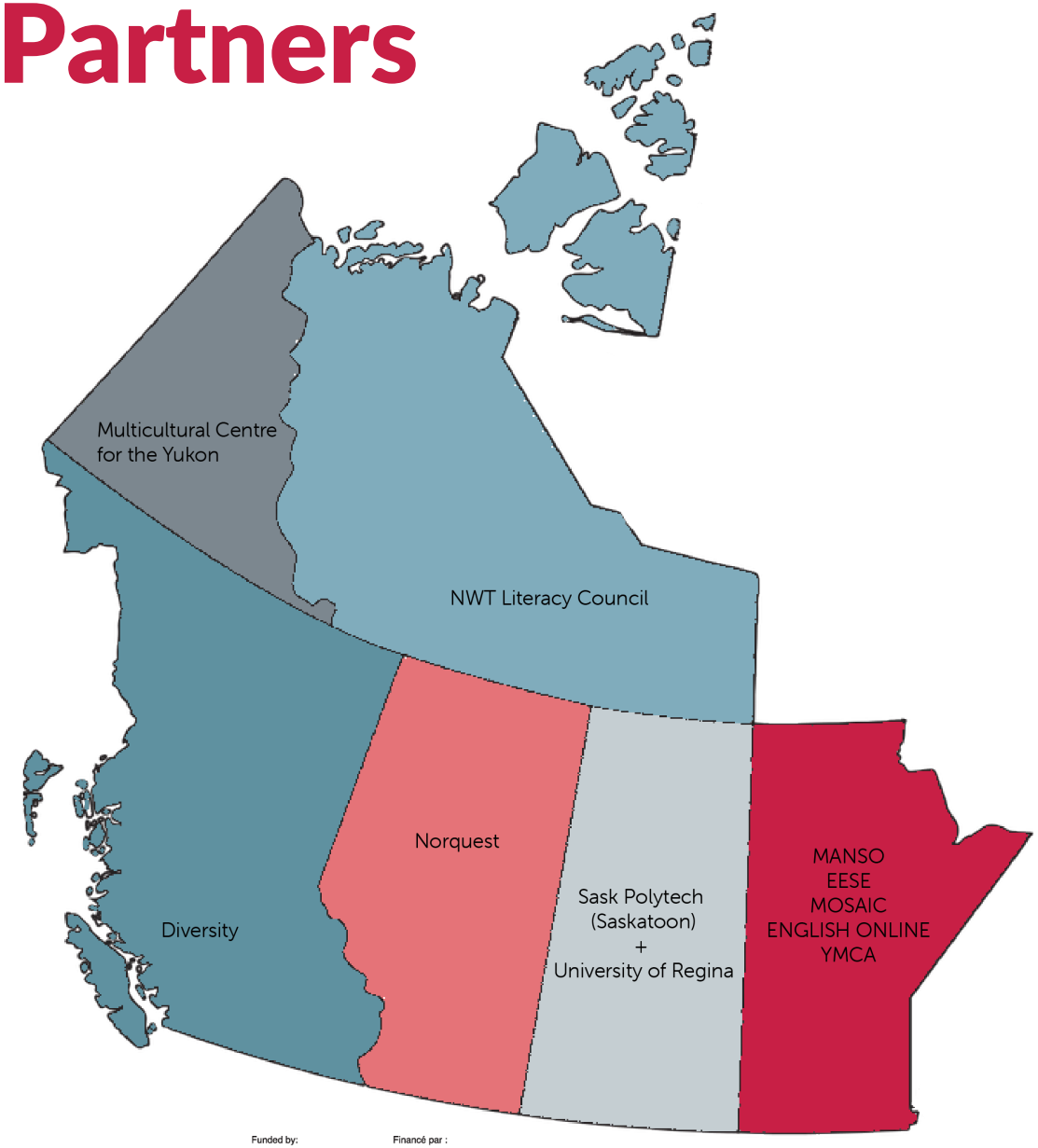
Partners



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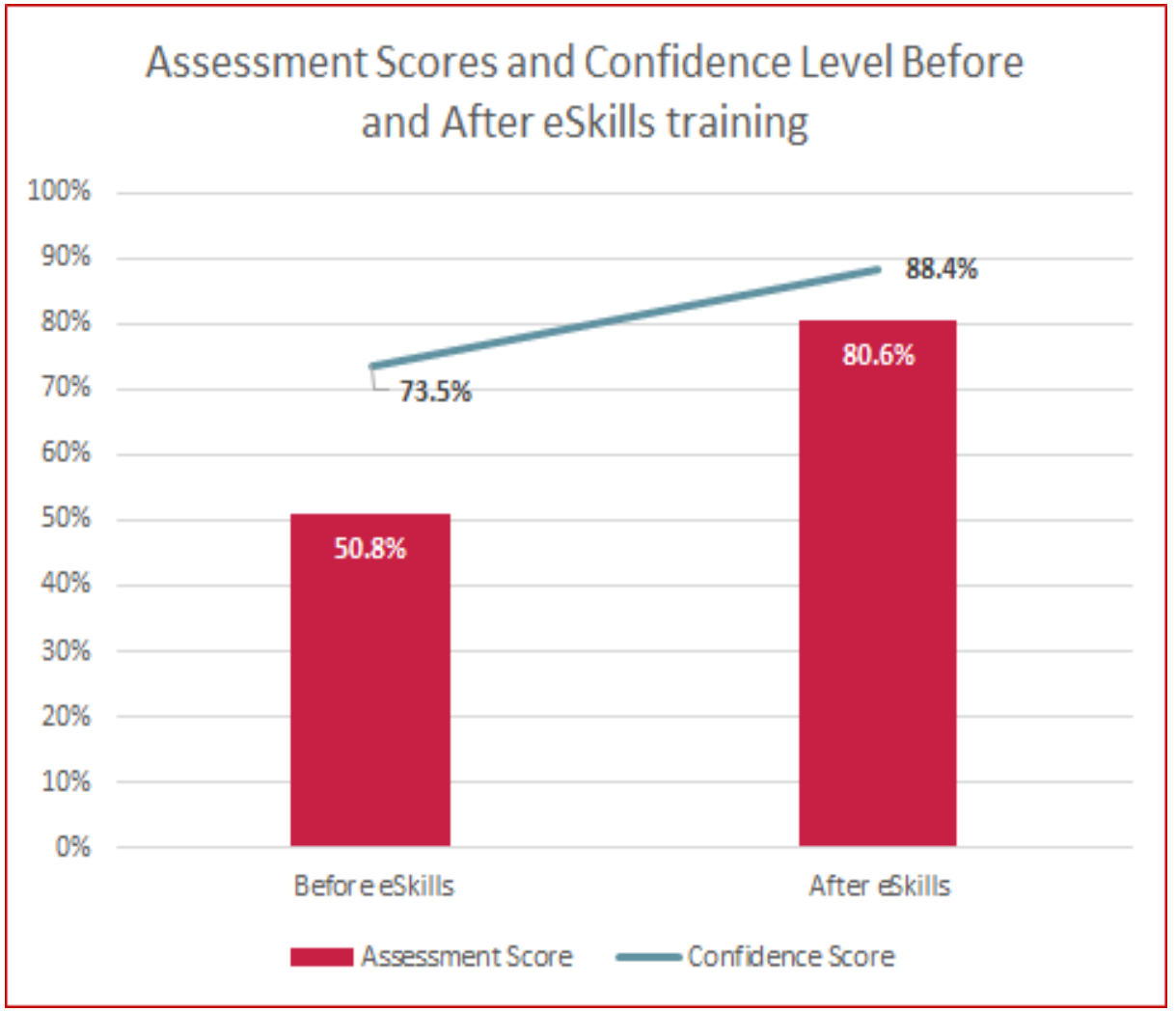

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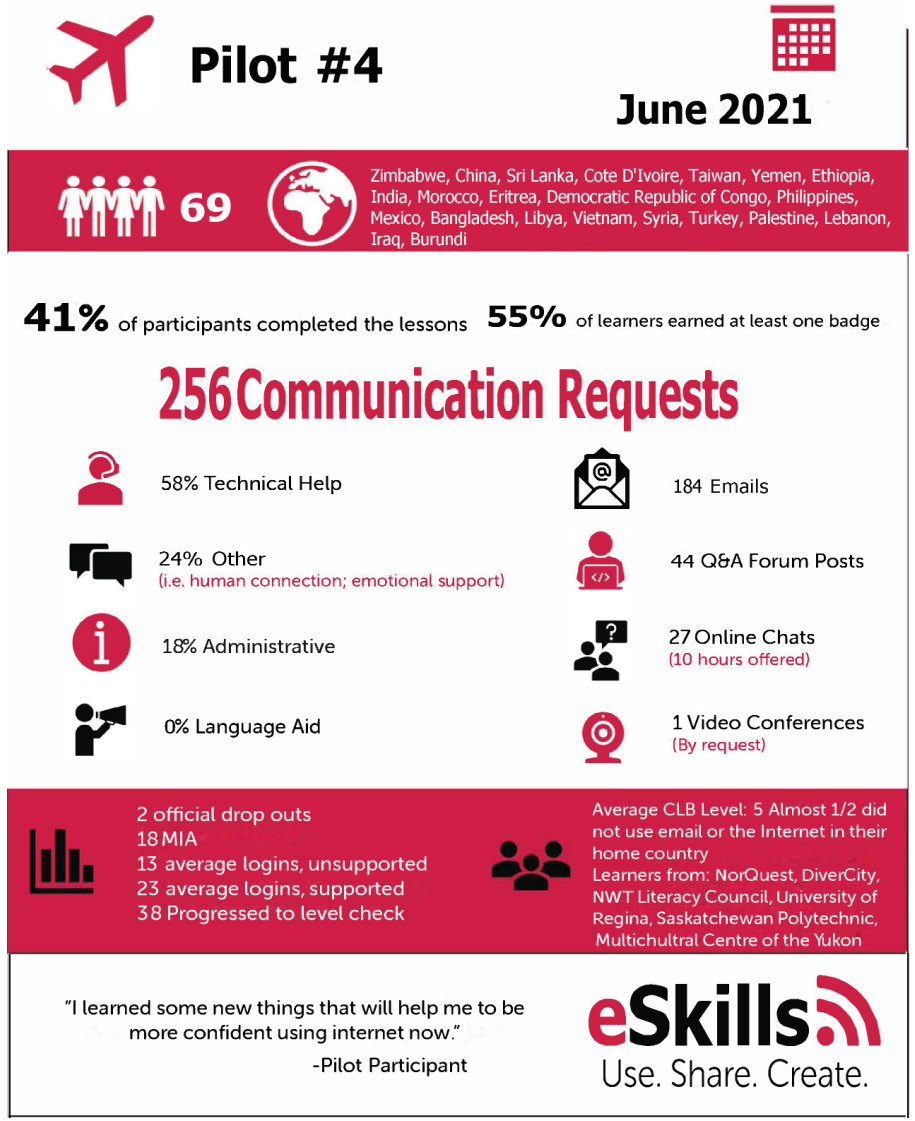
“eSkills shows you how to be safe and professional online. I can do that now. I didn’t know that before.”
- eSkills Pilot 1 participant

“I know more about computers, and I will be safer online. I am aware of the risks and how to prevent them as well as what I should do if threats and such occur.”
- eSkills Pilot 2 participant



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National Platform

eSkills is migrating to the national LINC courseware site, Avenue.

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Industry Research Project

Funded by the RRC Polytech STAR (Strategic Transformation and Applied Research) Fund

Goal: investigate and prepare a framework for digital literacy micro-credentials across a variety of industries and program areas

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