



National Digital Network – Roundtable #2

At The Rooms St-Johns

Report - October 2nd, 2024

Dimensions: Accessibility- Connectivity – Literacy-Knowledge – Affordability – Security

Session Summary

The session focused on the critical need for digital literacy and connectivity in Canada, particularly for marginalized communities, including new immigrants and Indigenous populations. Participants discussed the importance of a national digital inclusion strategy and the challenges faced in achieving equitable access to digital services. The session included interactive elements, such as quizzes, to engage participants and gather data on their perspectives.

Key Topics Discussed

1. Digital literacy and knowledge dissemination
2. Connectivity issues, especially for new immigrants and Indigenous communities
3. The importance of a national digital inclusion strategy
4. Government funding and policy coordination for broadband access
5. The role of internet service providers in providing affordable services

Challenges Addressed

1. Lack of digital literacy among various populations
2. Connectivity issues, particularly in rural and Indigenous areas
3. Affordability of internet services for low-income individuals
4. Resistance to change and mistrust in digital platforms
5. The need for better coordination among government agencies and service providers

Goals Explored

1. Develop a national digital inclusion strategy
2. Increase digital literacy among marginalized communities
3. Improve connectivity and access to services for all Canadians
4. Foster collaboration between government, civil society, and internet service providers

Interventions Implemented

1. Interactive quizzes to engage participants and gather insights
2. Discussions on best practices and strategies for digital inclusion
3. Recommendations for government funding and policy changes
4. Establishing a steering committee for ongoing collaboration



Action Plan

1. Create a national roadmap for digital inclusion
2. Involve stakeholders in the development of the strategy
3. Focus on funding mechanisms to support digital literacy and connectivity initiatives
4. Schedule follow-up discussions to assess progress and refine strategies

Recommendations

1. Prioritize digital literacy education programs
2. Enhance government coordination for broadband initiatives
3. Address affordability issues through targeted funding
4. Foster partnerships with internet service providers to expand access

Participant Feedback

Participants expressed a strong need for a coordinated national strategy and highlighted the importance of addressing the unique challenges faced by low-income individuals and marginalized communities. There was a consensus on the necessity of improving digital literacy and connectivity to ensure equitable access to services.



Kahoot Results:

Report

Report options ⋮

NDIN Roundtable October 2nd

Summary

Players (66)

Questions (9)

Feedback








Invite more players!

Gather more opinions by replaying this kahoot live or as an assigned kahoot.

[Play again](#)

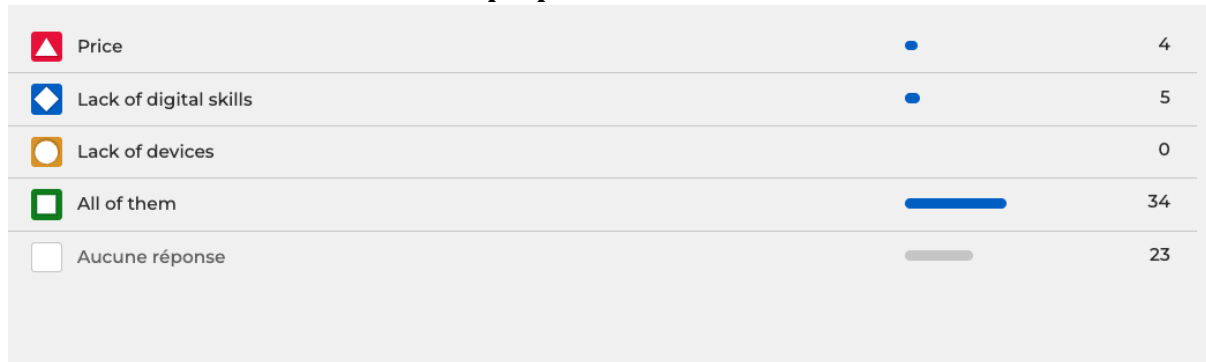
Players	66
Questions	9
Time	1 hour

1. How long will it take before everyone has access to high-speed internet?

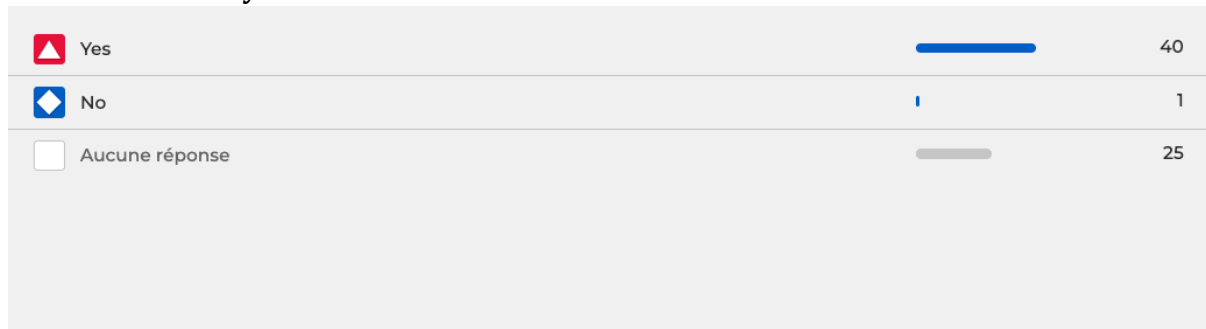
 2 years		6
 10 years		29
 20 years		9
<input type="checkbox"/> Aucune réponse		22



2. What is the main reason people are not connected to the internet?



3. Should we promote a national strategy for accessibility, connectivity, and digital literacy?



4. Which group should be prioritized first in our roadmap?





5. What are the top 2 most pressing issues to address first?

	Low digital literacy		17
	Huge skills gaps		9
	Northern & Indigenous		14
	Unequal access to connectivity		15
	Inequalities of functional infrastructures		7
	Lack of services accessibility		10
<input type="checkbox"/>	Aucune réponse		27

6. Which top opportunity should we prioritize?

	Better e- services to all citizens in a efficient and environmental ways		17
	Raise access to education & health services		17
	Increase : GDP, Productivity & reduce employment gaps		5
	Increase security in remote locations		1
<input type="checkbox"/>	Aucune réponse		26

7. Do you agree with focusing the strategy on these 4 core areas?

<p>01. Knowledge Creation & Dissemination</p> <p>02. Building Low cost affordable internet</p> <p>03. Facilitate the access of devices</p> <p>04. Provide a sustainable integrated funding model to foster communities projects</p>		Totally disagree		8
		Disagree		0
		Agree		22
		Totally agree		11
	<input type="checkbox"/>	Aucune réponse		25



8. Would you like to be part of this roadmap project?

<input type="checkbox"/>	As an expert		4
<input type="checkbox"/>	As a partner		11
<input type="checkbox"/>	As a beneficiary		4
<input type="checkbox"/>	Not in a position to respond		10
<input type="checkbox"/>	No		1
<input type="checkbox"/>	Aucune réponse		36

Pragmatic request from Participants:

<https://docs.google.com/spreadsheets/d/1NU77Do35gxF5wsinzpAZv2reSa-AmFuWfxeFzv5T73k/edit?gid=2018773054#gid=2018773054>