

Settlement Sector & Technology Task Group Report - Appendix 2 - Practical Resources, Guidelines, Checklists, and Toolkits from Virtual Care

Other helping professions and sectors

Social Work, and other health sector practitioners have created a number of resources that would be of value to the sector related to planning, implementing, and evaluating virtual care:

- [NASW, ASWB, CSWE, & CSWA Standards for Technology in Social Work Practice](#)
- [Ontario College of Social Workers and Social Service Workers – Top 10 Considerations for Using Communication Technology in Practice](#)
- [CASW – Virtual Counselling Resources](#)
- [CASW – Telehealth & Social Work Practice: Same ethical practice – different locations](#)
- [Office of the Information and Privacy Commissioner](#)
- [Toolkit for e-Mental Health Implementation](#) – Mental Health Commission of Canada
- College of Registered Psychotherapists of Ontario [Electronic Practice Professional Practice Guideline](#)

Canadian Counselling and Psychotherapy Association (CCPA):

- [E-counselling: Possible Pitfalls when Offering E-Counselling Services](#)
- [CCPA has just published an updated Code of Ethics with major changes to a number of areas including Technology-based Service Delivery](#)

Alberta College of Physicians and Surgeons:

- [Social Media Advice to the Profession](#)
- [COVID-19: Virtual Care](#)
- [Electronic Communications & Security of Mobile Devices](#)
- [Communicating with patients via email – Know the Risks \(OIPC\)](#)
- [Email communication FAQs \(OIPC\)](#)

Consent for digital services:

- [College of Registered Psychotherapists of Ontario \(CRPO\) Standard 3.2 Consent](#)
- [Informed Consent & Confidentiality Agreement for the Provision of Online Counselling Services](#)
- [Consent for tele-health services](#)
- [Toolkit for e-Mental Health Implementation](#) – Mental Health Commission of Canada

- [CASW Guidelines for Ethical Practice 2005](#)

The Ontario Centre of Excellence for Child and Youth Mental Health (the Centre) and Children's Mental Health Ontario (CMHO) has [created a guiding framework](#) that includes:

- a summary of relevant findings from the literature on the implementation and evaluation of virtual mental health services
- a checklist for evaluating e-mental health services
- additional resources on the page include [Policies, procedures and guidance: examples from Ontario agencies](#).